



Update your account info before the next storm

For faster outage reporting, restoration and status updates during prolonged outages such as the December 2016 ice storm, **please make sure your current cell phone number is tied to your EWEB account.**

EUGENE WATER & ELECTRIC BOARD





At this time, EWEB does not possess the technological capability to know when your residence or business loses power unless you call our toll-free outage reporting line at **1-844-484-2300**, or text us that you are out at **TXEWB (893932)**.

To avoid extra steps during an outage, and to be placed on a restoration plan, **please update your account with your current cell phone number** by calling customer service at **541-685-7000**, or by emailing **EWB.Answers@eweb.org**.

For more information, visit **eweb.org/outage**



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Rely on us.